

# **Collaborating with Green Power Providers**

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### **Over 1 Billion Green kWh Served**

200 Green Power Partners in 2 years

#### EPA's Goals

- Expand the market for green power
- ✓ Lower air pollution and greenhouse gases associated with electricity consumption

"We encourage all our customers to take part in it. It is part of the standard offering."



### **Credibility & Recognition**

#### We offer customers credibility

- ✓ A metric for "How much green power is enough?"
- ✓ A metric for "How much green power is outstanding?"
- ✓ A product standard: % new renewables
- ✓ The answer to "What does my purchase mean environmentally?"
- ✓ Use of the EPA Green Power Partnership Logo

### And recognition

- ✓ Press and communications support
- ✓ Promotional opportunities
- Welcome kit
- ✓ For leaders: potential candidacy for awards



### **Some Provider Responses**

"Everybody needs to do more regarding this kind of positive reinforcement. You can't overdo that. Credibility and recognition are the core values that EPA brings."

"[We] mostly use it as a way to get our foot in the door, especially if the customer is clued in to the situation."

"I use [EPA's Green Power Partnership] as a sales tool, and I have used it as both an Upsell and a Closing tool for customers."



### **Sales Value**

#### Get the foot in the door with Partnership

- ✓ General product and concept validation (Fact Sheets)
- ✓ Environmental claims (Power Profiler)
- ✓ Competitive pressure who else is doing it? (Partners List)

### Upsell and close

- ✓ Defined minimum purchase level (Partnership Benchmarks)
- ✓ Green Power Leadership Club purchase level
- ✓ Cliff events
  - Award nomination deadline
  - Regional recognition event deadlines



### **Retention Value**

### Partnership provides added value postpurchase

- ✓ Foster long-term customer interest in green power products
- ✓ Promotional opportunities
- ✓ Website listing
- ✓ EPA Green Power Partnership logo use
- ✓ Awards nominate your customers
- Media and public relations opportunities
- ✓ Validating environmental claims



### **Early Examples**

#### Regional events and trade shows in 2003

- ✓ Wisconsin Green Power Workshop
- ✓ Natural Products Expo
- ✓ Edison Electric Institute
- ✓ Palo Alto Green Power Program launch
- ✓ Go Green! event in NW at Nike.
- ✓ PennFuture's "Green Power: Turn It On!" conference



### **Working Together**

#### Participate in events

- ✓ Invite EPA to participate in your regional event
- ✓ Participate in EPA-sponsored events, regionally or nationally
  - Note: EPA tries to participate in events where recognizing multiple Partners is possible.

## Use EPA materials or staff to talk to your prospective customers

- ✓ EPA has generic information about green power products
- ✓ EPA has info about environmental impacts of purchases
- ✓ EPA has experience in talking to large customers interested in procuring green power
  - Note: EPA does not endorse specific green power products or providers

### **Working Together**

- Inform commercial account staff on benefits and opportunities associated with Partnership
  - ✓ All basic info is on our website: www.epa.gov/greenpower
- Invite your customers to join Partnership
  - ✓ Offer customer LOI at time of sale / with welcome package
  - ✓ Fill out LOI for customers on an opt-in / opt-out asis
  - ✓ Let your customers know they are eligible for Partnership i.e. provide your understanding of their eligibility vis a vis the benchmark table as a service



### **Thoughts on Collaboration**

"Intuitively, [EPA's Green Power Partnership] can only help."

"I have polled my customers, and they all say they want more specific information regarding the environmental benefits of my program. The [Power Profiler] really helps."



### **Challenges & Opportunities**

#### Fairness

✓ EPA cannot endorse a specific product or provider

#### No one right answer

✓ There are many ways for us to work together

### No negatives

✓ There are no downsides for your customers in joining the EPA Green Power Partnership





### **Green Power Partnership**

### Easy, Objective, Voluntary

### Sign Letter of Intent (on website)

- Purchase green power within a year of joining program
- Purchase must meet or exceed facility(ies) benchmark level
- ✓ Products: green power, green tags, onsite generation
  - certified green power products are not currently required
- ✓ Content: eligible renewable resources
  - "eligible" as currently defined by Green-e
  - 50% of minimum green power purchase must be "new" renewable resources

### Provide Annual Update

electricity usage, percentage of "new" renewables in commitment, provider, and resource type



### **How Much Green Power to Join?**

	GREEN POWER PARTNERSHIP BENCHMARK	GREEN POWER LEADERSHIP CLUB BENCHMARK
If your annual electricity use is	You should, at a minimum, use this much green power	You should, at a minimum, use this much green power
Over 100,000 MWh	2%	8%
100,000 – 50,000 MWh	3%	12%
50,000 – 10,000 MWh	3%	18%
10,000 – 1,000 MWh	6%	24%
1,000 – 100 MWh	10%	40%
Under 100 MWh	15%	60%

### **Eligibility**

### Partnership open to organizations interested in purchasing green power

- ✓ Large and small end-use customers
- ✓ Public and private sector organizations
- ✓ U.S. facilities only
- Corporations and individual facilities as well as aggregations
- ✓ Not subjective



### **Partner Benefits**

#### Technical Assistance

- ✓ procurement guide
- ✓ individualized assistance, ad-hoc basis
- ✓ list of things to look for in a product
- ✓ information about product certification options

#### Public Relations Assistance

- communications toolkit
- ✓ individualized assistance, ad-hoc basis
- ✓ use of Partnership logo
- ✓ posting on EPA web site



### Partner Benefits (cont'd)

### Partnership Network

- ✓ Partner Forum
- ✓ list of all Partners and contact information
- ✓ information on Partners' green power activities

### Environmental Impact Information

- ✓ assistance in assessing environmental benefit of purchase
  - Power Profiler
  - E-GRID
- ✓ assistance with environmental marketing claims



### **All Partners Receive**

#### Welcome Aboard Kit:

- ✓ Welcome letter
- ✓ Partner certificate (8.5x11 color, ready for framing)
- ✓ Partner contact list
- ✓ Partnership fact sheets
- ✓ Procurement guide
- ✓ Communications toolkit
- ✓ Logo usage guidelines



### All Partners Receive (cont'd)

- Partnership account manager
  - ✓ the main point of contact for Partners
  - coordinates technical and public relations assistance, adhoc basis
- EPA Green Power Partnership logos
- EPA website listing and partner snapshot
- Subscription to Green Power Planet
- Eligibility for Green Power Leadership Awards



### **All Partners Can Request\***

### Quote from EPA about partner's purchase

✓ EPA will try to help identify a superlative that relates to the green power purchase.

#### EPA assistance with getting earned media

Priority is given to opportunities to recognize multiple partners and for landmark purchases.

### EPA staff attendance at event/conference

✓ We need at least 3 months notice prior to major events.





### Web-Based Tools for Everyone

- EPA Clean Energy website www.epa.gov/cleanenergy/
  - ✓ E-GRID
  - ✓ Power Profiler
- EPA Green Power Partnership website www.epa.gov/greenpower/
  - ✓ Green Power Locator (green power products listed by state)
  - ✓ List of Partners by sector
  - ✓ Procurement guide
  - ✓ Factsheets



### **Green Power Leadership Club**

- Special recognition offered to partners who significantly exceed minimum requirements
- Automatic enrollment if LOI or Yearly Report indicates purchase meets higher benchmark
- Leadership Club plaque
- Higher level of recognition

